



The New Way to Your Taxi & Ride App Pickups.



What is LAX-it?

LAX-it (Pronounced LA Exit) is where guests can pick up their Taxi, Lyft, Uber and Opoli when leaving the airport.

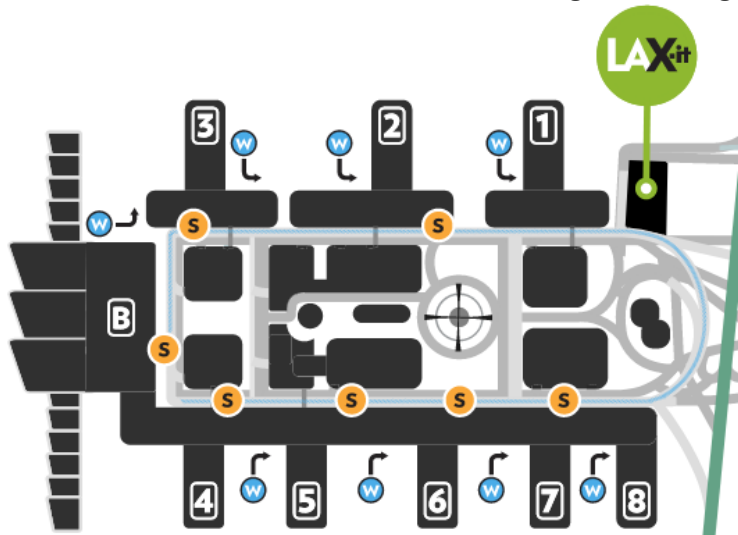
How do I get to LAX-it?

Free LAX-it shuttles arrive at each terminal outside of baggage claim on the first level and travel on a dedicated lane. Wait by the green LAX-it bus stop signs.

Guests can also walk to LAX-it. LAX-it is located next to Terminal 1. The walk route is marked with large LAX-it signs with a clear path to LAX-it on the sidewalk outside of baggage claim. There are also signage that mark the way from Terminal 7 to cross the street to LAX-it.



Below is a map and timetable with estimated times for both walking and taking the LAX-it Shuttle.



Travel Timetable All estimated times are in minutes.

| | | | | | | | | | |
|------------------|-------------------|-------------------|-------------------|--------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| S SHUTTLE | 15 | 15 | 14 | 11 | 10 | 10 | 8 | 7 | 7 |
| W WALKING | 3 | 8 | 14 | 18 | 19 | 18 | 11 | 8 | 8 |
| | Terminal 1 | Terminal 2 | Terminal 3 | Tom Bradley | Terminal 4 | Terminal 5 | Terminal 6 | Terminal 7 | Terminal 8 |

When should I call my ride app service?

Once you have your bags, launch the ride app and follow the instructions. Most ride apps provide a code so you can request it at any time as you head to LAX-it.

Will someone assist me with my luggage?

Yes, just ask the curbside attendant waiting by the shuttle stop and/or the shuttle driver.

Is it still possible to get a taxi at the terminal?

There are many taxis waiting to assist you at the LAX-it lot. A limited number of taxis can also be found at these two locations inside the Central Terminal Area. They are within walking distance from most terminals, eliminating the need to get on a shuttle. If a taxi is not available please call taxi dispatch at 310-646-9177 to request one. Line is staffed 24/7.

- Inside Parking Structure 3 between Tom Bradley International Terminal and Terminal 3 – for those passengers arriving at those two terminals
- At the far end of Terminal 7 outside of baggage claim – for passengers arriving at Terminals 7 and 8

Do I need to go to LAX-it when arriving at LAX for a departing flight?

No, taxis and ride app services will still take guests directly to the terminals when arriving at LAX.

What are the amenities and services available at LAXit?

- Restrooms - we have four fully accessible restrooms with flat floors, no ramps, wheelchair accessible and some with adult changing tables. They are maintained frequently throughout the day.
- Free Wi-Fi, there is free Wi-Fi in the terminals and at LAX-it.
- Shelters - canopies, benches, chairs, and table umbrellas are available at LAX-it. When it rains free umbrellas are made available to guests.
- Smoking area – none, there is no smoking in LAXit.

Is it possible to use luggage carts to walk to LAX-it?

Yes, you can take the luggage carts to LAX-it with you. When finished with its use leave the rack to the side and it will be picked up by an attendant.

Accessibility for Seniors and Disabled Guests

We know that our senior guests and those with limited mobility have special needs, and LAX-it is thoughtfully designed to address this. This includes:

- The shuttle stop for LAX-it is on the first level outside of baggage claim.
- All LAX-it Shuttles are ADA accessible, some with low floor (no stairs) and have ramps for wheelchairs and the others with stairs and is equipped with a wheelchair lift. We can also deploy an ADA-specific shuttle if a guest would prefer that option to get to LAX-it.
- The LAX-it Shuttles are free and travel in dedicated lanes.
- Persons with disabilities or seniors who need assistance may request that the shuttle bus driver help them with their luggage or getting on or off the shuttle. (All others are asked to load and unload their own luggage, to ensure that proper social distancing is maintained.) The shuttle bus drivers can also call ahead to LAX-it to request assistance at the lot.

Passengers traveling with a wheelchair:

- Go to the nearest LAX-it shuttle stop. Stops are located on the arrivals (lower) level adjacent to baggage claim areas and have a green column wrap. Wheelchair passengers should proceed to the front of the line for priority boarding.
- All LAX-it shuttles have ADA compliant wheelchair tie down areas, and all necessary hardware. The shuttle driver will assist in securing the wheelchair for travel. The driver may also help those with disabilities with luggage.
- Upon arrival at LAX-it, an attendant and/or the driver will assist in removing the wheelchair tie down hardware, as well as unloading luggage.

Passengers requiring airline wheelchair assistance:

- Airline attendant will assist in taking the passenger to the arrivals (lower) level LAX-it shuttle stop. Passenger will be brought to the front of the line for priority boarding.
- Attendants will assist in transferring the passenger to the LAX-it shuttle once it arrives.
- Assistance in the LAX-it lot is extremely limited due to social distance requirements during COVID-19.

Does the airline's wheelchair assistant take me to the shuttle?

Yes, if you reserved a wheelchair from your airline, they will take you to the LAX-it Shuttle where you can board.

Will there be wheelchair assistance when departing the shuttle at LAX-it?

If you have your own wheelchair, the shuttle is wheelchair accessible. It is a short distance from the shuttle to the taxi or ride app cars. If you need a wheelchair once you arrive at LAX-it please inform the shuttle driver and they will have one waiting for you.

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- LAX-it is designed to be ADA-friendly, with ADA-friendly restrooms with flat floors (no ramps), an adult changing table and accessible restroom stalls.
- The LAX-it Shuttle is free, easy and fast. The LAX-it Shuttles travel in dedicated lanes, ensuring that you won't get stuck in the normal traffic of the Central Terminal Area.
- Sight impaired guests can call ahead to have an additional Customer Service Agent at LAX-it to assist them when boarding their taxi or ride share app service.
- Another option is to take a taxi from outside Terminal 7 or on the ground floor of Parking Structure 3 between Terminal 3 and Tom Bradley International Terminal; or Uber Black, Uber Black SUV, Lyft Lux XL or Lyft Lux, which all pick up directly from the terminal on the Upper/Arrivals level. Private vehicles can also pick up passengers directly from the terminal at the outer curb on the lower level.

Additional traveler information for persons with disabilities can be found at:

flylax.com/en/lax-americans-with-disability-act

Where can I catch Limos, Town Cars, Uber XL, Uber Black, Uber Black XL, Lyft XL and Lyft Lux?

Limousines, private vehicles and town cars will continue to drop off and pick up in the Central Terminal Area. Pick-up locations for limousines and town cars are at the outer most curb on the first level outside of baggage claim. Premium/Larger Uber and Lyft rides such as Uber Black, Uber Black SUV, Uber XL, Lyft Black and Lyft LUX will also pick up from the terminals.

Will executive car services still be allowed to pick up passengers at terminals?

Yes, they will pick up from the baggage claim area on the outer curb.

Can I be dropped off by Uber/Taxi/Lyft at the terminal for a departing flight, or do I have to be dropped at LAX-it?

Getting to the airport by taxis and ride app services will be the same, and they will continue to drop guests off at the terminal. LAX-it only affects guests leaving the airport by way of taxi or ride app service (Uber, Lyft, etc).